

# Housekeeping

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- Please mute your mic during the talk
- There will be time at the end for discussion in chat, publically or privately
- This session will be recorded
- Slides and recording will be available after
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# Biases in AI

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# Definition

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- AI (artificial intelligence) is the leading technology in "Fourth Industrial Revolution". It refers to the technological advances – from biotechnology to big data – that are rapidly reshaping the world as we





# Bias and discrimination in AI

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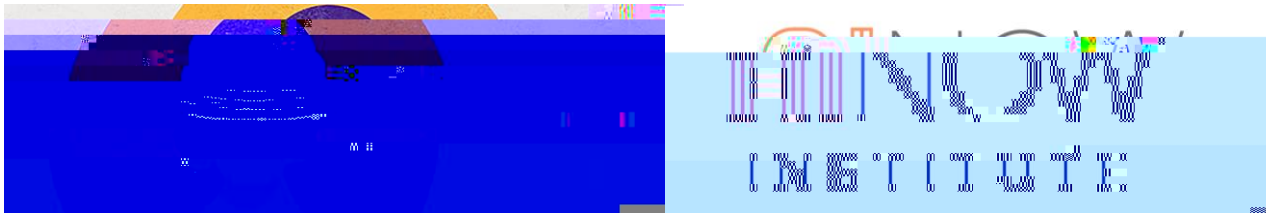
- AI systems are often biased, particularly along race and gender lines.
- Amazon recruitment algorithm displayed gender biases.
- The algorithm was trained on historical data and the preferential recruitment of males, it ultimately could not be fixed and had to be dropped.



# Gender Biases

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- Link between development of AI systems with gender biases and the lack of women in design teams.
- AI Now report: clear connection between the male dominated AI industry and its discriminatory systems and products.
- Less recognition of the ways AI products incorporate stereotyped representations of gender in their design.



# Word-embeddings

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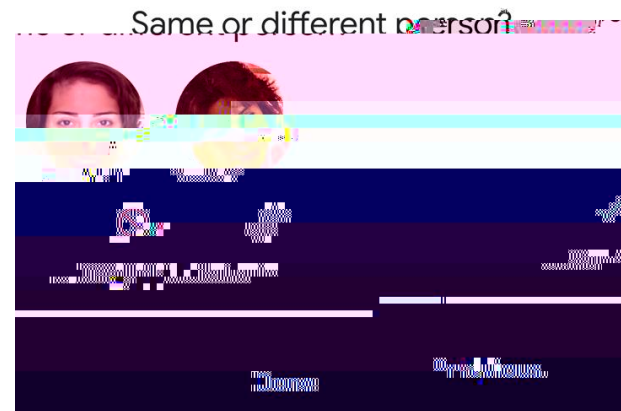
- AI fills in the word queen in the sentence
- Words are converted to numerical representations used as inputs models.
- Words are represented as a sequence, or a vector of numbers. If two words have similar meanings, their "embeddings" will be mathematically close to each other.
- The issues arise in cases where AI fills in sentences like



# Racial Bias in AI

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- Chatbots that become racist in less than a day
- Facial technology that fails to recognize users with darker skin colours
- Ad-serving algorithms that discriminate by gender and race
- An AI hate speech detector that's racially biased itself





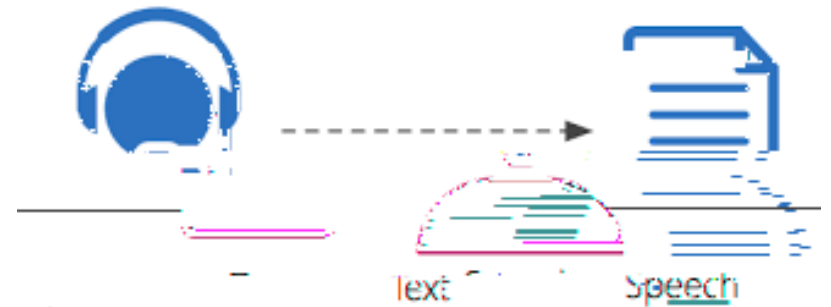
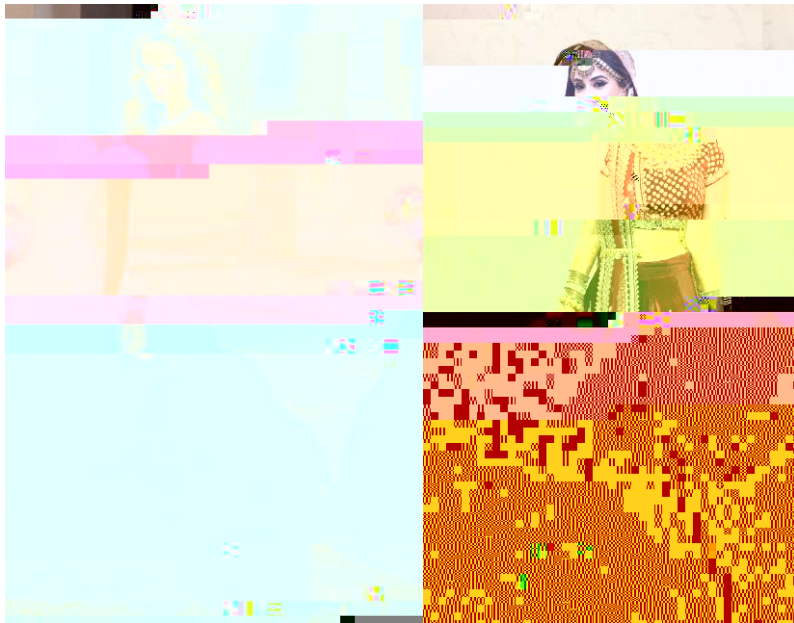
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- Racial biases are thoroughly ingrained in society, and have the potential to be exacerbated by algorithms, such as in the criminal justice system.
  - Significant problems include the lack of unbiased historical data, an unbalanced workforce, and limited user testing.



# What causes AI bias?

- An incomplete or skewed training dataset
- Labels used for training
- Features and modelling techniques

The Bride Problem:



# Ways to address bias in AI

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- Ensure diversity in the training samples
- Ensure that humans labelling the samples come from diverse backgrounds.
  
- Encourage machine-learning teams to measure accuracy levels separately for different demographic categories and to identify when one category is being treated unfavourably e.g. Counterfactual Fairness
- Collect more training data associated with underrepresented groups and apply machine learning de



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# *responsibility*

-James Manyika, Jake Silberg and Brittany Presten, 2019, Harvard Business Review



# Resources

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- Man is to Computer Programmer as Woman is to Homemaker? Debiasing Word Embeddings (<https://papers.nips.cc/paper/6228-man-is-to-computer-programmer-as-woman-is-to-homemaker-debiasing-word-embeddings.pdf>)
- Gender Shades: Intersectional Accuracy Disparities in Commercial Gender Classification (<http://proceedings.mlr.press/v81/buolamwini18a/buolamwini18a.pdf>)
- AI and Gender Four Proposals for Future Research  
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